



Unemployment Cost Management

Reduce Your Annual State Unemployment Costs and Streamline Your Unemployment Administrative Process For Maximum Efficiency

- Maximize State Unemployment Tax Savings
- Improve Compliance
- Improve Win Percentage
- Protect against Fraudulent Unemployment Claims
- Protect against State agency errors – overcharging
- Eradicate time-consuming paperwork
- All while using little to no company resources!

How it Works

Claims Processing

Our claims analysts review all case material and respond to the state on your behalf using the information and terminology that best represents your interests (i.e., citing a precedent case, citing a section of the law, utilizing the best terminology, etc.), increasing your chances of a favorable determination. Our Claims Analysts have the most experience in our industry. Their experience and expertise will produce better results for you.

SIDES Technology

We are integrated with SIDES technology, which means we receive instant, real-time, electronic claims from the state, allowing us ~3-4 additional business days to respond to unemployment claims.

Client Portal

Hamlet, our client-facing portal, gives unparalleled visibility and control of the unemployment claims process, allowing managers to easily check the status of claims throughout their entire organization.

Hearings Preparation & Representation

We keep you up to speed with Preparation Sessions that explain the hearings process, arguments we are presenting in the case, and what the judge will expect.

Discover The Difference - Experience, Expertise and Guaranteed Best Results in the UCM Industry



Benefit Charge Auditing

A dedicated auditing specialist will audit every dollar charged to your account, protesting and tracking all state agency errors until you receive credit for them. Most states admit to an error rate of 14%-18%. We find it is closer to 22%. With our auditing service in place, you can be confident you only pay the correct amount of benefit charges.



Expert Unemployment Tax Consulting

Rate Verification, Voluntary Contribution Analysis, Joint Account Analysis are just some of the standard tax services we offer. We also have higher-level services available upon requests, such as 3-year historical/look back audits, Rate Forecasting/ Projections, M&A Analysis, Restructuring and Impact study Analysis, and much more.



Training & Education

Using actual cases from your files, we educate your managers (in person or online) on how they can increase your chances of winning cases, comply with state regulations, and reduce costs, explaining in clear terms how this affects the bottom line. There is never any additional cost for our training.



We always offer sound recommendations based on current state law while reviewing all viable options & pointing out any associated risk for an audit or review by a state agency.



Michelle Bodda,
President of Employer Services